

The Benefits of Opening a Child Support Case

CALIFORNIA'S CHILD SUPPORT PROGRAM: A Resource for Parents ...



Providing basic necessities such as food, clothing and shelter is a financial challenge for many families. Opening a child support case is important to ensure that both parents share the responsibility for supporting their children. The Department of Child Support Services (DCSS) is here to help you.

The Benefits of Opening a Child Support Case

The Child Support Program offers an array of services and easy access to information to assist you with your child support case. We provide:

■ Accurate Accounting

Both parents benefit from knowing that DCSS will accurately record all payments received. A history of payments made can be obtained 24 hours a day through Customer Connect, our secure, self-service website.

■ Automated Enforcement

DCSS has a variety of automated measures to enforce current and past due payments of child support. They include: wage garnishment, tax intercepts, property liens and license suspension.

■ Modification

Either parent may request DCSS to review their child support order when there is a change in circumstances, such as earnings or timeshare. DCSS will file the documents with the court and ensure the correct earnings and deductions are used in the calculation of support.

■ Excellent Customer Service

Child support professionals will work with you to provide answers to questions you have about your child support case.

A Day in the Life.....

A judge ordered a parent to pay child support through a divorce action. When the parent failed to pay, the custodial parent opened a case with DCSS. A wage garnishment was issued, the custodial parent signed up for direct deposit and began receiving regular monthly payments deposited to her account without hiring an attorney to enforce the order.

Open a child support case today! It's quick, easy, and secure.
Go to: <http://www.childsup.ca.gov> and click on "Apply for Services" or,
call: 1-866-901-3212 to have an application mailed to you today!



Child Support
Directors Association
*A Coalition of Experts Collecting Billions
for California's Children*

"Child Support... An Investment in the Future of Our Children"

CHILD SUPPORT DIRECTORS ASSOCIATION

www.csdaca.org