

Category	Function	Function Detail	Descriptions
1	Case Function Lists	Caseload	Caseload Listings These are all the cases for a Worker or a Team or for All
2	Case Function Lists	Early Intervention Cases	Cases Designated as Early Intervention EI - Cases Designated as Early Intervention
3	Case Function Lists	Enforcement	EFA - Enforcement - Arrears Only EFA - Enforcement - Arrears Only
4	Case Function Lists	Enforcement	EFL - Enforcement - Long Term Delinquent EFL - Enforcement - Long Term Delinquency
5	Case Function Lists	Enforcement	EFM - Enforcement - Medical Only EFM - Enforcement - Medical Only
6	Case Function Lists	Enforcement	EFO - Enforcement - Order Needed EFO - Enforcement - Order Needed
7	Case Function Lists	Enforcement	ENF - Enforcement ENF - Enforcement
8	Case Function Lists	Enforcement	ENL - Enforcement - Locate ENL - Enforcement - Locate
9	Case Function Lists	Establishment	ESL - Establishment - Locate ESL - Establishment - Locate
10	Case Function Lists	Establishment	ESM - Establishment - Medical Only ESM - Establishment - Medical Only

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11	Case Function Lists	Establishment	ESR - Establishment - Review and Adjustment ESR - Establishment - Review and Adjustment
12	Case Function Lists	Establishment	EST - Establishment EST - Establishment
13	Case Function Lists	Interstate	ITI - Interstate - Initiate ITI - Interstate Initiate
14	Case Function Lists	Interstate	ITR - Interstate Response ITR - Interstate Response
15	Case Function Lists	Interstate	ITS - Interstate ITS - Interstate
16	Case Management	Affects Multiple Federal Performance Measure Manual Locate	These cases have the Family Violence Status set to 'YES', 'GGC' (Granted - Good Cause) or 'GND' (Granted - Non-disclosure) for either the CP or NCP. As a result, these cases were not automatically submitted for locate, and this must be done manually. Potentially impacts FPMs- Orders & Current Support.
17	Case Management	Affects Multiple Federal Performance Measure NCP/CP with the Same Address	For Establishment cases, establish paternity and then close the case. For enforcement, review to modify current support and the case may be able to be closed. Potentially impacts FPMs - Orders, Paternity, Current Support and Arrears.
18	Case Management	Arrears Federal Performance Measure Arrears Federal Performance Measure (FPM)	These are your cases which show in Line 28 of the 1257, indicating Arrears Due this FFY, but which do NOT show in Line 29 of the 1257, indicating Arrears Paid this FFY. So, these are all of your cases which have arrears owed but have not made a payment towards arrears at some point in the current FFY, effectively lowering your Arrears FPM. Impacts FPM - Arrears.
19	Case Management	Arrears Federal Performance Measure Arrears Less than \$500.00	These are your cases where the arrears balance is less than \$500 and there is no TMSO on the case. These cases will often qualify for case closure because they have an arrears balance less than \$500. Potentially impacts FPM - Orders.
20	Case Management	Arrears Federal Performance Measure Arrears More than \$100,000	These are your cases where the arrears balance is greater than \$100,000. Please make sure the balances are correct before proceeding with enforcement actions. These cases often require unique enforcement remedies to resolve. They are also more likely to qualify for case closure if you have been unable to locate the NCP. Potentially impacts FPM - Orders.

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21	Case Management	Arrears Federal Performance Measure Arrears More than \$50,000 and Less than \$99,999	These are your cases where the arrears amount is between \$50,000 and \$99,999.
22	Case Management	Arrears Federal Performance Measure No Arrears Payment this Federal Fiscal Year	This is a list of cases where we have had no payment on Arrears this FFY. Your goal would be to try to get this list as close to zero by Sept 30th as possible. Even the smallest payment on arrears will count so calling the NCP and negotiating a payment is a good enforcement option. This is your primary list for affecting this FPM. Impacts FPM - Arrears.
23	Case Management	Cases With No Existing Order Cases with no Summons and Complaint (S&C)	These cases have no order, and no S&C yet. Open Date for the case is displayed. Impacts FPMs - Orders & Paternity. Potentially impacts FPM - Current Support
24	Case Management	Cases With No Existing Order Cases with S&C but no valid NCP address	These cases have no order, they have an S&C, but no valid physical address for the NCP to serve. S&C File Date for the case is displayed. Impacts FPMs - Orders & Paternity. Potentially impacts FPM - Current Support
25	Case Management	Cases With No Existing Order Cases with S&C served and no default	These cases have no order, the S&C has been served, and there is no default. S&C Service Date for the case is displayed. Impacts FPMs - Orders & Paternity. Potentially impacts FPM - Current Support
26	Case Management	Cases With No Existing Order Cases with S&C served, with default, but no order	These cases have no order - the S&C has been served, there is a default, but still no order has been entered in CSE for the case. S&C Service Date for the case is displayed. Impacts FPMs - Orders & Paternity. Potentially impacts FPM - Current Support
27	Case Management	Cases With No Existing Order Cases with S&C, valid address, but not served	These cases have no order, they have an S&C and a valid NCP address, but the S&C has not been served yet. S&C File Date for the case is displayed. Impacts FPMs - Orders & Paternity. Potentially impacts FPM - Current Support
28	Case Management	Current Support Federal Performance CP Address Unknown	CP address is Unknown, review to close the case. Be cautious though ... some CP's may not have a verified address but they are still receiving child support payments through EPC cards. Potentially impacts FPMs - Orders & Current Support
29	Case Management	Current Support Federal Performance Current Support	These are your cases where the TMSO is greater than \$0. This is simply a list that allows you to focus in strictly on your caseload that has current support. Impacts FPM - Current Support.
30	Case Management	Current Support Federal Performance Current Support FPM	These are your cases which have Current Support Due this FFY on Line 24 of the 1257, but may or may not have any Current Support Paid this FFY on Line 25 of the 1257. The percentage paid versus what is due is the FPM for that case, shown in the column 1257 - FFY Cur Sup % FPM. Impacts FPM - Current Support.

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31	Case Management	Current Support Federal Performance NCP Older Than 60 yrs old	Check to see if we can send out a wage withholding for Social Security Benefits on these NCPs, if not already in place. Potentially impacts FPMs - Collections, Current Support & Arrears.
32	Case Management	Current Support Federal Performance Existing Order, Current Support, No Payment	These are your cases with a judgement date indicating an order, with current support greater than zero, but there is no last payment date. Potentially impacts FPMs - Collections, Current Support & Arrears.
33	Case Management	Delinquency Lists 31 to 60 Days Delinquent	These are your cases 31 to 60 days delinquent. Potentially impacts FPMs - Collections, Current Support & Arrears.
34	Case Management	Delinquency Lists 61 to 90 Days Delinquent	These are your cases 61 to 90 days delinquent. Potentially impacts FPMs - Collections, Current Support & Arrears.
35	Case Management	Delinquency Lists 91 to 120 Days Delinquent	These are your cases 91 to 120 days delinquent. Potentially impacts FPMs - Collections, Current Support & Arrears.
36	Case Management	Delinquency Lists Cases with Judgement Date but No Payment Date	These are your cases where a judgment has been obtained, but no payment has been made yet. Potentially impacts FPMs - Collections, Current Support & Arrears.
37	Case Management	Delinquency Lists More than 121 Days Delinquent	These are your cases that are more than 121 days delinquent. Potentially impacts FPMs - Collections, Current Support & Arrears.
38	Case Management	Support Orders Federal Performance Measure Cases with No SSN and No Address	These are your cases in any function that have no Verified SSN and No Address on file in CSE. Impacts FPM - Orders.
39	Case Management	Support Orders Federal Performance Measure Cases With Presumed Income	These are your cases with support orders established by Default from Presumed Income during this federal fiscal year (using Line 49 of the 1257). Potentially impacts FPM - Current Support.
40	Case Management	Support Orders Federal Performance Measure EST Cases - Open More than 3 years	These are your cases in the EST, ESM, or ESL case function that have a date older than 3 years. Potentially impacts FPMs - Orders.

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41	Case Management	Support Orders Federal Performance Measure Support Order FPM	These are your cases which do NOT show in Line 2 of the 1257, indicating the presence of a Support Order for this case. Since they are not on Line 2, they effectively lower your Support Order FPM, since Line 2 is compared to Line 1 (all cases). Establishing a Support Order for these cases will raise this FPM. Impacts FPM- Orders. Potentially impacts FPMs - Paternity & Current Support.
42	High Priority Projects	Case Listing Requiring Monthly Review Cases Needing Follow-up	These cases have a follow-up date which is today or in the past and need to be reviewed. After review, clear this date in order for the case to be removed from this list.
43	High Priority Projects	Case Listing Requiring Monthly Review Cases on Social Security Insurance (SSI) List	These cases have been identified in CSE as being on SSI. The order should be reviewed to make sure it is appropriate. Potentially impacts FPMs - Orders, Collections, Current Support, Arrears.
44	High Priority Projects	Case Listing Requiring Monthly Review Cases on the Disability Insurance Benefit (DIB) List	These cases have been identified in CSE as being on DIB. Potentially impacts FPMs - Orders, Collections, Current Support, Arrears.
45	High Priority Projects	Case Listing Requiring Monthly Review Cases on the General Relief List	These cases are on General Relief and should be reviewed monthly for modification. Potentially impacts FPMs - Orders, Collections, Current Support, Arrears.
46	High Priority Projects	Case Listing Requiring Monthly Review Cases on the Unemployment Insurance Benefit (UIB) List	These cases have been identified in CSE as being on UIB. Potentially impacts FPMs - Orders, Collections, Current Support, Arrears.
47	High Priority Projects	Case Listing Requiring Monthly Review Cases with CM128 Negative %	These cases have had a CM128 task issued for them which shows a negative percentage change in wages from quarter to quarter, and thus may need a downward mod. Potentially impacts FPMs - Orders, Collections, Current Support, Arrears.
48	High Priority Projects	Case Listing Requiring Monthly Review Cases with CM128 Task	These cases have had a CM128 task issued for them, indicating that the National Directory of New Hires (NDNH) has reported a percentage change in wages from quarter to quarter. These cases should be reviewed for possible upward or downward modification. Potentially impacts FPMs - Orders, Collections, Current Support, and Arrears.
49	High Priority Projects	Case Listing Requiring Monthly Review Cases with Death Date Information	These are open cases with the Death Date populated. For LA, death data from the County Clerk/Recorders office has also been matched against our information in CSE to identify participants that have passed away. These cases should be reviewed for closure. Impacts FPM - Orders. Potentially impacts FPMs - Collections, Current Support & Arrears.
50	High Priority Projects	Case Listing Requiring Monthly Review Cases with EDD Mismatch	These cases have NCP names submitted which do not match the EDD name, resulting in incorrect EDD suppression. See 'EDD Mismatch' document for procedures on how to clean up these cases. Potentially impacts FPMs - Collections, Current Support & Arrears.

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51	Case Management	NCP/CP Address Information	Cases with Non-California NCP address These are cases where the NCP is not in California.
52	High Priority Projects	Case Listing Requiring Monthly Review	Cases with Non-Paying Active Employer These cases have an active employer but no payment (of any kind, not just WTH) was received last month, indicating the possibility that an IWO for this case (if there is one, there may not be) is not functioning properly and the employer may need to be contacted. Research the case to see if there is an issue that needs to be addressed. Potentially impacts FPMs - Collections, Current Support & Arrears.
53	High Priority Projects	Case Listing Requiring Monthly Review	Cases with Prisoner Information These queries list your cases in CSE which have prisoner info for the NCP. If the individual is currently incarcerated, check to make sure the order has been appropriately modified down to zero. If the individual is out on parole, contact the NCP to modify the order based on his current income. Potentially impacts FPMs - Collections, Current Support & Arrears.
54	High Priority Projects	Case Listing Requiring Monthly Review	Cases with Self Employed NCP These cases have an NCP who is self-employed. Potentially impacts FPMs - Collections, Current Support & Arrears.
55	High Priority Projects	Case Listing Requiring Monthly Review	Cases with Unknown NCP Name These cases have either an unknown last name or no last name. Review these cases for closure. In general, these cases can be put into closure without waiting the 1 year as you would have to for missing address and SSN. These cases will almost always be in Establishment and once closed will positively increase the Cases with Orders FPM. Most of these cases are addressed after the Service Request is worked and be a short list, each month, if you have any at all. Impacts FPM - Orders.
56	High Priority Projects	Case Listing Requiring Monthly Review	Cases without Active Employer These cases have no active employer. Potentially impacts FPMs - Orders, Collections, Current Support & Arrears.
57	High Priority Projects	Review and Adjustment	All Review and Adjustment Cases This list shows all cases which have been placed in any R&A status, including those completed, suspended or terminated. You can see at a glance which have last been reviewed, terminated or completed. Addressing these cases will help to clean up R&A screens that have invalid information.
58	High Priority Projects	Review and Adjustment	Review and Adjustment Cases under Review or Request These cases have been placed in R&A status of Requested or Reviewing. These cases should be worked within 6 months from Request Date to stay within compliance timeframes.
59	List Work Projects	List Work (State or Internal)	Cases in #38 Cases with Active Terms for Child Care Benefits Cases with Active Child Care Accounts. Potentially impacts FPMs - Current Support & Arrears.
60	List Work Projects	List Work (State or Internal)	Cases in #73 Active Employment NDNH source and Subsequent VNO Cases with Active Employment NDNH Source and Subsequent IWO.

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61	List Work Projects	List Work (State or Internal) Cases in #76 Cases with No Active Charging Instructions and Only Emancipated Dependents	Cases with no Active Charging Instructions and Only Emancipated Dependents. Impacts FPM - Orders
62	List Work Projects	List Work (State or Internal) Cases in #77-08 Historic Support Order with Active Accounts	Cases with Historic Support Orders Active Account.
63	List Work Projects	List Work (State or Internal) Cases with Active Address Count	This list will show cases with an Active Address Count equal to or greater than the minimum count you enter. Enter the minimum count you desire when the parameter box pops up. Use this list to find candidates for address cleanup.
64	List Work Projects	List Work (State or Internal) Cases with Active Employer Count	This list will show cases with an Active Employer Count equal to or greater than the minimum count you enter. Enter the minimum count you desire when the parameter box pops up. Use this list to find candidates for employer cleanup.
65	List Work Projects	List Work (State or Internal) Cases with LOC201 Rejected Locate Data	These cases are found on the LOC201 Rejected Locate Data lists and there may be multiple lines per case, based on whether the CP or NP has rejected data, and how many different locate partners there are with data.*** The case Notes on this list are the same as your regular case notes - updating them updates your main case notes, as they are the same thing. *** Potentially impacts FPMs - Orders, Collections, Current Support & Arrears.
66	Case Management	NCP/CP Address Information Cases with NCP's Out of Country	These are Cases where NCP's Address is Out of the Country.
67	Case Management	NCP/CP Address Information Cases with No valid NCP Address	These are Cases where NCP has no Valid Address.
68	Case Management	NCP/CP Address Information Cases with Non-California CP address	These are the cases where CP is not in California.
69	Case Management	NCP/CP Address Information Cases with Non-California NCP & CP Addresses	These are the cases where both NCP and CP are not in California.